

QUALITY POLICY

The Quality Policy that Management of DELTECO has decided, is directed towards the achievement of the following objectives:

- The understanding of customer needs, to continuously adapt our **technological** offer to them, in order to provide the most profitable solutions to their problems.
- The search of the highest satisfaction of our customers, properly understood. We will achieve it if we meet all requirements, including legal and regulatory ones.
- Ensure the **competitiveness** of the company, working permanently in continuous **improvement** of the quality of products, processes and technologies, so that the company achieves the marked business goal and therefore, assures its existence.
- Keep constantly updated the level of Staff Training.
- Quality and service leadership, always incorporating the latest technical advances and being at the top of the industry.
- Prioritize Quality considering the aim of Quality is not opposite, but complementary to Productivity.

The Fulfillment of the exposed Objectives is duty and responsibility of each and every one who are part of the Company.

Eibar, 2016 May the 5th

Xabier Arambarri. **President.**

